



PRAVEEN S K

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 Chennai, India

PROFESSIONAL SUMMARY

System Administrator with 2 years of hands-on experience in networking, server management, and IT support. Skilled in Active Directory, network troubleshooting, network surveillance and infrastructure management. CCNA-certified with experience supporting 200+ users.

CORE SKILLS

- System Admin: Active Directory, Windows, Servers (AD,DHCP, DNS, QNAP)
- Networking: IP Addressing, Subnetting, VLAN, STP, NAT, Wifi Access Points, CCTV
- Tools: Shivam, ERP - (Ticketing tools) and RMM, VNC, Anydesk- (remote tools)
- Security: ESET, Croudstrike-Falcon - (Antivirus)

Technical SKILLS

- Active Directory (User Management, OU, etc.)
- Windows Administration (Windows 11/10/8.1/7)
- Server Management & Monitoring (AD, DHCP, DNS, QNAP Servers)
- Network File & Folder Permissions, Door Access, Printer Management
- Remote Support (RDP, Any Desk, VNC, RMM Tools)
- Office 365 & Outlook Troubleshooting
- VoIP Systems (Grand stream)
- Network Troubleshooting
- Wireless Networking (UniFi Controller, Access Points)
- CCTV Installation & Monitoring

CERTIFICATIONS

- Cisco Certified Network Associate (CCNA) – 2025
- C# .NET Full Stack Development – 2022–2023


CERTIFICATIONS

- MSc – Cyber Forensic & Information Security – 2024 – 2026 (Pursuing)
- BE – Electrical and Electronics Engineering – 2016-2020 (CGPA – 6.88)
- HSLC – Computer Science & Maths – 2015-2016 (79%)
- SSLC – Stateboard - 2013-2014 (89.5%)

PROFESSIONAL EXPERIENCE

Junior System Administrator


Dr. Mehta Hospital Pvt Ltd

 21 March 2025 – Present


- Managed IT infrastructure supporting 200+ users and desktops.
- Configured, and maintained 220+ various brand CCTV cameras across multiple locations with checklist verifications.
- Administered Active Directory including user creation, password resets, and OU management, Backup operations.
- Maintained network devices including Netgear switches and UniFi wireless systems, Printers, Door Access, Etc with backups.
- Monitored network performance using NMS tools and responded to alerts (CPU, memory, disk space).
- Troubleshoot hardware, software, and network issues ensuring minimal downtime.
- Managed IT assets including PC, laptops, Network Switches, Wifi APs, CCTV, Door Access, Projectors, mobile devices and SIM cards with accurate documentation.
- Coordinated with vendors for hardware maintenance and periodic service (PMS).
- Supported Office 365, Outlook, and email-related issues.
- Maintained VoIP (Grand stream) and intercom communication systems.
- Resolving Problems using Remote Management Tools like VNC & Tactical RMM, Any desk
- Tracking technical issues of the users using ticketing tool (SHIVAM).

PREVIOUS EXPERIENCES

- Agnikul Cosmos Pvt Ltd – IT ADMIN- INTERN

 23 August 2024 – 19 March 2025

- Aaram Techserv Private Limited – JUNIOR SYSTEM ADMINISTRATOR

 1 August 2023 – 20 August 2024

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge.

(PRAVEEN S K)