

THYAGARAJAN S
Inventory Control Executive | Quality Assurance |
Operations Management
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PROFESSIONAL SUMMARY

Detail-oriented Inventory Control & Operations Executive with 10+ years of experience in inventory accuracy, cycle counting, quality audits, and warehouse/production support. Strong in RCCA, loss prevention, 5S audits, productivity improvement, and team coordination.

CORE SKILLS

- Inventory Control & Cycle Counting
- Root Cause & Corrective Action (RCCA)
- Quality Assurance & Loss Prevention
- 5S, 4M & Safety Audits
- Operations & Shift Management
- Productivity Monitoring & Data Analysis
- Team Training & Leadership
- MS Excel, Word & PowerPoint

PROFESSIONAL EXPERIENCE

Process Assistant – Amazon Seller Support India Pvt Ltd (2016–2026)

- Manage shift operations, manpower planning, workflow allocation.
- Conduct cycle counts, variance analysis, and inventory investigations.
- Lead RCA for operational defects and ensure corrective actions.
- Perform 4M/5S audits and monitor safety compliance.
- Track productivity, quality metrics, and train teams.

Service Engineer – Samsung Service Center India Pvt Ltd (2016)

- Maintained Samsung KPIs and monitored service quality.
- Managed escalations and repair updates.
- Performed diagnostics, troubleshooting, and software upgrades.

Production Operator – Nokia India Pvt Ltd (2010–2014)

- Conducted defect analysis, reduced failure rates, improved yield.
- Coordinated with IQC/OQC/suppliers for quality resolution.
- Managed WIP, scrap reduction, and productivity improvements.

EDUCATION

- Bachelor of Commerce (B.Com) – Pursuing, University of Madras
- 12th HSC – 68%, Kesari Higher Secondary School
- 10th SSLC – Kesari Higher Secondary School

CERTIFICATIONS

- SMT Process, Repair & Rework
- BGA Rework & Assembly
- ESD Awareness Program
- Spectrum Analyzer, Signal Generator, Digital Oscilloscope
- X-ray & Microscope Soldering

LANGUAGES

English, Tamil, Telugu

INTERESTS

Sports, Music