

REJEESH KUMAR K.

DHA ELIGIBLE PHARMACY TECHNICIAN

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PROFESSIONAL PROFILE

Pharmacist with 19 years of experience in retail pharmacy operations, prescription verification, patient counseling and pharmaceutical inventory management. Skilled in ensuring regulatory compliance, controlled substance handling and quality assurance while delivering exceptional patient-centric care. Seeking a challenging role in a retail pharmacy environment in the UAE to enhance patient satisfaction, optimize workflow and contribute to organizational growth.

EDUCATION

Diploma in Pharmacy – D.Pharm
Board of Pharmacy Education – Government of Tamil Nadu

License & Registration: DHA Eligible Pharmacy Technician, Kerala State Pharmacy Council Registration

AREAS OF EXPERTISE

Retail Pharmacy Operations | Prescription Verification | Medication Dispensing | Dosage Calculation | Patient Education & Counseling | OTC Product Recommendation | Pharmaceutical Inventory Management (Controlled Drugs, Cold-Chain) | Quality Assurance & Safety Standards | Pharmacovigilance | Patient Record Management | Pharmacy Software

WORK EXPERIENCE

Pharmacist | 2022 – 2025

Kripa Medicals – Trivandrum, India

- Ensured 98% dispensing accuracy by reviewing prescriptions for dosage, interactions and contraindications.
- Built strong patient trust by providing clear explanations on medication use, dosage and side effects.
- Delivered evidence-based guidance on vitamins, nutraceuticals, herbal products and wellness supplements.
- Demonstrated the usage of devices such as glucometers, BP monitors, nebulizers, inhalers and thermometers.
- Prevented stock losses and expiries by monitoring inventory levels, batch tracking and FIFO stock rotation.
- Preserved medicine efficacy and vaccine safety through periodic cold-chain storage monitoring.
- Ensured safe handling of regulated medicines by adhering to Schedule H, H1 and X storage protocols.
- Sustained service quality during peak hours by prioritizing prescriptions based on clinical urgency.
- Contributed to revenue growth through ethical and patient-centric product recommendations.
- Updated billing, insurance processing and digital prescription records using pharmacy management systems.
- Minimized patient wait times by streamlining queue management, billing and counter operations.
- Maintained controlled drug registers, narcotic logs and statutory documentation as per regulatory requirements.
- Achieved 99% regulatory compliance in prescription and OTC dispensing under Pharmacy Act standards.

Pharmacist | 2007 – 2021

Santhwana Pharmacy (Own Venture) – Trivandrum, India

- Dispensed medications according to prescriptions, reviewing dosage, formulation and instructions.
- Educated patients on medication usage, dosage, potential side effects and drug interactions.
- Responded to patient inquiries regarding medication availability, pricing and insurance coverage.
- Advised customers on generic alternatives and cost-effective equivalents as per their prescription.
- Conducted routine audits to track expiry dates, remove outdated stock and maintain quality assurance.
- Improved patient satisfaction by minimizing wait times through prioritization of urgent prescriptions.
- Assisted in purchase planning, vendor coordination and documentation for regular and emergency drugs.
- Maintained accurate records of prescriptions, controlled drugs and patient details.

KEY SKILLS

Core Skills: Effective Communication | Interpersonal Skills | Active Listening | Positive & Reliable | Organizational Skills | Attention to Detail & Accuracy | Conflict Resolution | Leadership Ability | Time & Resource Management

Languages: English – Proficient | Hindi – Proficient | Tamil – Proficient | Malayalam – Native