

SADHU NAVEENA

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CAREER OBJECTIVE

MBA graduate in Healthcare & Hospital Management seeking an entry-level role in hospital operations, Patient relations management and quality management to apply analytical skills and improve patient care and operational efficiency.

EDUCATION

MBA – Healthcare And Hospital Management

GITAM (Deemed to be University), Visakhapatnam | Certificate Awaited 2024-2026

B.SC-Paramedical

GITAM (Deemed to be University) Visakhapatnam | Percentage 65.18% 2021– 2024

Intermediate (BIPC)

Sri Chaitanya junior college, Srikakulam | Percentage 79.6% 2019 – 2021

SSC

Keshava Reddy school, Srikakulam | CGPA – 9.2 2018 – 2019

EXPERIENCE

Summer Internship:

- 3 months Intern in Quality assurance management at Great Eastern Medical School and Hospital (Srikakulam). May 2025 – July 2025.
 - Executed a project on ultrasound imaging turnaround time, recording accuracy, and workflow efficiency using Root Cause Analysis (RCA), Pareto Analysis, and PDCA methodology to identify operational inefficiencies and support process improvement.
 - Collaborated with operations teams to optimize departmental workflow and layout, while assisting in training 10 radiology technicians on TAT optimization and effective patient communication successful.
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ACADEMIC PROJECTS

- Types of Ambulance services in hospital and types of medical devices in hospital.
 - Biomedical Waste Management Project – GIMSR Hospital
Analysed waste segregation, handling, disposal processes and regulations; recommended improvements for compliance and patient safety.
 - Strategic management: worked on a live project strategic evaluation and functional strategy development on Multi speciality hospital by using strategic analytical tools like SWOT, VIRO Analysis.
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ACTIVITIES

- Social Immersion and Entrepreneurship Program: Participated in a program to understand community needs and develop problem-solving skills.
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SKILLS

- Root cause analysis
 - Continuous improvement by using quality tools like six sigma, PDCA&PDSA cycles etc.
 - Patient effective communication & Patient-Centred Approach
 - Result oriented approach
 - Technical skills like MS word, MS power point, excel, Tableau, Basic Power Bi.
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LANGUAGES: Telugu and English