

SHANKHA SUBHRO SENGUPTA

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Management Quality professional with track record of effective team leadership and operational oversight. Consistently achieves goals through collaborative efforts and adaptability to changing demands. Skilled in conflict resolution, process improvement, and fostering positive work environment.

EXPERIENCE

OCTOBER 2024 – PRESENT

ASSITANT MANAGER - QUALITY, IRIS MULTISPECIALITY HOSPITAL - KOLKATA

Leading hospital quality activities

- Develop and Maintain departmental SOP's and hospital related policies pertaining to:

Daily quality activities

NABH Accreditation Planning

- Preparation of audit tool, audit schedule and audit reports
- Conducting surveillance as per accreditation
- Proper understanding and evaluation of quality indicators
- Facilitation of hospital committee meetings and accreditation processes
- Coordination with different departments for NABH and other audits, hospital committee meetings
- Conducting Hospital rounds and manager on duty operations and preparing reports based on the same.
- Infrastructural planning as per the standards (OT,CSSD,Dialysis,ICU etc.)

MAY 2023 – AUG 2024

EXECUTIVE - QUALITY, BHAGWAN MAHAVIR MEDICA SUPERSPECIALITY HOSPITAL - RANCHI

- Successfully done NABH Nursing excellence assessment
- Successfully done NABH 5th edition Re-accreditation assessment
- Successfully done ISMS/PIMS 27001:27701 surveillance assessment
- Internal Audits
- Incident management
- Trainings
- Mock drills
- Committees

JAN 2023 – MAY 2023

EXECUTIVE - QUALITY, RAJ HOSPITALS - RANCHI

- Successfully done NABH 5th edition verification assessment.

OCTOBER 2021 – JAN 2023

JUNIOR OFFICER - QUALITY, C.K BIRLA HOSPITALS (CMRI) - KOLKATA

- Successfully done NABH 5th edition Re-accreditation assessment
- Policy's & Manual updating
- Implementation new forms & formats
- Safety & facility rounds
- Mock drills

EDUCATION

2022

HOSPITAL MANAGEMENT, TECHNO INDIA KOLKATA

8.37 DGPA

2018

WBCHSE, KULTI HIGH SCHOOL

75 %

2016

WBBSE, KULTI HIGH SCHOOL

57.83 %

SKILLS

- MS Office Pack
- Team leadership
- Decision making
- Communication
- Multi-tasking
- Queue Management
- Effective Time Management

ACTIVITIES

- Core Organizing Team Member of Asansol United Hope Foundation.
- Organized Blood Donation Camps

LANGUAGE

- English
- Hindi
- Bengali

HOBBIES

- Travelling & Explore
- Reading Books
- Cooking
- Photography