

DR. ALIMIYAN B.K

Healthcare Quality & Patient Safety Professional |BDS| Hospital Management

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PROFESSIONAL SUMMARY

Healthcare Quality and Patient Safety professional with a clinical background (BDS) and MBA in Healthcare & Hospital Management, with hospital sector exposure since 2016. Experienced in Joint Commission International (JCI) standards implementation, hospital quality documentation, internal audits, tracer methodology, gap analysis, and process improvement initiatives. Skilled in policy development, infection control coordination, accreditation readiness, and regulatory compliance across clinical and support service departments. Committed to strengthening patient safety culture, continuous quality improvement, and operational excellence, with growing expertise in digital health and AI-driven quality improvement in healthcare systems.

WORK EXPERIENCE

Quality and Accreditation Executive

Care Hospital -Hitech city | Hyderabad, India

2025 – Present

- Drove JCI accreditation readiness across clinical and support departments by conducting tracer audits, case sheet reviews, and gap analyses aligned with International Patient Safety Goals (IPSG) and JCI standards.
- Assisted in Developing, reviewing, and implementing hospital policies, Standard Operating Procedures (SOPs), and quality management protocols to strengthen compliance and standardize clinical workflows.
- Executed Facility Management and Safety (FMS) audits to assess infrastructure compliance, identify safety risks, and drive corrective action plans across hospital departments.
- Reviewed and validated patient records and clinical documentation for accuracy, completeness, and adherence to regulatory and accreditation requirements.
- Maintained comprehensive audit reports, compliance records, evidence files, and accreditation documentation to support mock surveys and external assessments.
- Collaborated with multidisciplinary teams to advance patient safety initiatives, improve documentation standards, and monitor quality compliance across departments.
- Participated in data-driven quality improvement projects using audit observations, compliance tracking, and process analysis to identify and close performance gaps.

Chief Dental Surgeon & Clinic Manager

White Family Clinic | Karunagappally, Kerala, India

2022 – 2024

- Led clinical operations and daily administrative management of a multi-staff dental clinic, maintaining high standards of patient care, safety, and service quality.
 - Performed comprehensive dental procedures including aesthetic restorations, crown cutting/preparation, removable partial dentures (RPD), and complete dentures (CD) with emphasis on clinical excellence and patient satisfaction.
 - Coordinated with super-speciality healthcare professionals to deliver multidisciplinary and patient-centred care for improved treatment outcomes.
 - Streamlined clinic administration including staff scheduling, billing systems, cash control, general ledger, and operational workflows to improve efficiency.
 - Optimized patient journey touchpoints — appointment scheduling, case sheet documentation, patient follow-up, and feedback management — to enhance patient satisfaction scores.
 - Ensured consistent adherence to infection control protocols, patient safety standards, and regulatory compliance through regular internal audits.
 - Conducted audits of documentation, inventory management, and compliance processes to maintain operational and regulatory standards.
 - Spearheaded community health initiatives including oral health education programs and rural/tribal dental screening camps to increase clinic outreach.
 - Resolved patient complaints and managed feedback systems, strengthening patient trust and service experience.
 - Managed clinic budgeting and resource planning to support efficient financial and operational performance.
 - Implemented targeted promotional and referral strategies, contributing to increased patient volume and clinic revenue growth.
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EDUCATION

MBA in Healthcare & Hospital Management

2024 – 2026

University of Hyderabad | Hyderabad, India

Bachelor of Dental Surgery (BDS)

2016 – 2022

MES Dental College | Kerala, India

SKILLS

Quality & Accreditation: JCI Standards | Accreditation Readiness | Tracer Methodology | Gap Analysis | Mock Surveys | IPSC Compliance | Infection Control | Facility Management & Safety (FMS) Audits

Clinical Operations: Hospital Quality Documentation | Medical Records Review | Discharge Summary Audits | EMR Documentation | SOP Development | Policy Implementation | Internal Audits | Regulatory Compliance

Management: Patient Safety Culture | Process Improvement | Revenue Cycle Management | Clinical Operations | Staff Training & Supervision | Patient Counseling | Healthcare Administration

Technical Tools: MS Excel | MS Office Suite | PowerPoint | Canva | Quality software -MedBlaze

CERTIFICATIONS

- BLS Certified – Emergency First Responder, EMRI Dial 108
- Training of Trainers (TOT) – Accident and First Responder BLS Program, EMRI Green Health Services, Secunderabad (Jan 2025)
- Training: Artificial Intelligence in Healthcare and Care Delivery – ISB Hyderabad
- Member – Infection Control Academy of India (ICAI), Dec 2024 – Dec 2027
- Associate Member – Consortium of Accredited Healthcare Organizations (CAHO)
- Workshop: Ideas to Impact – Department of Entrepreneurship and Management, IIT Hyderabad (Mar 2025)

PROFESSIONAL DEVELOPMENT & CONFERENCES

- Delegate – DATACON 2024, International Association for Healthcare Data Analytics (IAHDA), Yashoda Hospitals, Hyderabad
- Delegate – Global South Conference on Infection Prevention & Control (IPC) and Antimicrobial Stewardship (AMS) – G SPARC, Hyderabad
- Attendee – CAHO Pre-Conference: Designing Patient Friendly Healthcare, Apollo Institute of Hospital Administration

PROJECTS & RESEARCH

Sustainable Healthcare Systems: An Innovative Approach of ESG- care hospitals Hitech city , Hyderabad

- Conducted a 15-month mixed-method sustainability assessment (Jan 2025–Mar 2026) at a 220-bed tertiary care hospital using the JCI GHI 8th Edition framework across 9 ESG domains
- Analysed monthly consumption data for electricity, water, diesel, and biomedical waste; calculated Scope 1 & Scope 2 GHG emissions using CEA India FY24-25 emission factors
- Identified a 29% improvement in GHG intensity (82.5 → 58.7 kgCO₂e/patient day) and a critical water consumption gap (1.43 KL/pd vs. JCI target ≤0.5 KL/pd)
- Conducted an observational lighting audit across 9 floors (33 locations), identifying ₹41,400/year in avoidable energy waste
- Proposed a 3-phase sustainability roadmap (2025–2030) targeting 500 kWp solar PV, rainwater harvesting, and digital ESG reporting, with estimated annual savings of ₹15–20 lakh
- Benchmarked practices against JCI, IGBC, and IHF-Geneva Sustainability Centre guidelines
- Supervisor: Dr. Ranjit Kumar Dehury, Asst. Professor, School of Management Studies, University of Hyderabad

NOTABLE ACHIEVEMENTS

- Certificate of Appreciation – Blood Donation Camp, National AIDS Control Organization
- Certificate of Appreciation – Anti-Tobacco Awareness Campaign Delivery
- Organized and coordinated dental screening camps in rural and tribal communities to promote oral health awareness
- Public Speaker – Health Awareness Camps in collaboration with Kerala Government Arogya Mela

- Winner – Intercollege Debate Competition, MES Educational Institutions (2018)

LANGUAGES

English (Full Professional Proficiency) **Malayalam** (Native) **Tamil** (Basic) **Hindi** (Basic)