



DR. MOHAMED SARJOON

B.D.S., M.B.A., ISQUA FELLOW., UGC NET.,

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SUMMARY

Dentist with strong clinical experience and cross-functional expertise spanning Healthcare Operations, Quality, and Medical Data Abstraction. ISQua Fellowship adds advanced Healthcare Quality competencies, while UGC-NET strengthens my analytical and Academic foundation. As Manager on Duty, I sharpened my ability to lead teams, manage high-pressure environments, and deliver empathetic patient and stakeholder experiences. In corporate data roles, I've developed exceptional accuracy, process optimization skills making me a versatile, high-value professional capable of contributing across clinical, quality, and data functions.

PROFESSIONAL EXPERIENCE

Omega Healthcare Management Services

Jan 2025 - Present

- Curated and validated Data with high accuracy, compliance, and quality assurance.
- Consistently met targets and SLAs, demonstrating attention to detail, & corporate delivery discipline.
- Collaborated smoothly with cross-functional teams, leveraging clinical expertise, analytical skills, and a proactive, team-oriented approach

SRM Institute of Medical Sciences

Apr 2024 - Dec 2024

- Managing medicolegal cases, International/VIP patients, ER coordination, and critical issue resolution. End-to-end hospital operations as the administrative lead during night and holiday duties.
- Delivered exceptional patient experience with empathetic communication, service recovery, and efficient coordination of home visits, home lab tests, and case conversion activities.
- Reinforced hospital quality standards through strict infection control, housekeeping supervision, compliance checks, and continuous monitoring of patient experience metrics.

CB Dental Clinic

Sep 2023 - Apr 2024

- Delivered full-spectrum dental care including diagnostics, restorative procedures, extractions, prophylaxis, and treatment planning with strong patient communication.
- Executed preventive and community-based programs focused on oral hygiene promotion, early lesion detection, and risk-factor mitigation.

EDUCATION

M.B.A Hospital and Health Systems Administration

Oct 2021 - Aug 2023

Sri Ramachandra Institute of Higher Education and Research

- Major in **HEALTHCARE QUALITY** (First Class)
- Thesis on "BIOMEDICAL WASTE ESTIMATION AND PROCESS AUDIT IN A TEACHING HOSPITAL"

Bachelor of Dental Surgery (B.D.S)

Aug 2015 - Mar 2021

The Tamil Nadu Dr. MGR Medical University

- Secured First class and Distinction in Orthodontics and Dentofacial Orthopaedics

Internships: Sri Ramachandra Hospital, Chennai and SRM Institute of Medical Sciences, Chennai

ADDITIONAL INFORMATION

- **Languages:** English, Tamil, Malayalam, Hindi
- **Certifications:** NABH Proficiency Course, CAHO National Quality Olympiad Exam Achiever, QIMPRO Problem Solving PRO, Health Research Fundamentals, UGC NET 2024,2025, ISQUA Membership
- **Awards/Activities:** Certificate of Excellence (May 2024), Overall Best Quality (Nov 2025),
- **Skills:** Adaptability, Medical Terminology, Communication Skill, Quality Management, MS Office