

ISRAEL ABISHAKE THOMAS RAJAKUMAR

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PROFESSIONAL SUMMARY

Clinically trained healthcare professional (BDS) with a Graduate Certificate in Health Care Administration (Canada) and 2+ years of combined clinical and healthcare-operations experience. Strong scientific foundation in evidence-based practice, clinical research methodology, and medical-data interpretation, paired with proven ability to translate complex scientific information for clinicians, patients, and broader stakeholder audiences. Demonstrated capability in stakeholder engagement, scientific education, regulatory compliance (PIPEDA, IPAC), and cross-functional collaboration in multidisciplinary healthcare settings. Aspiring medical-affairs professional with intellectual curiosity, integrity-driven decision-making, and a results-oriented approach.

EDUCATION

Graduate Certificate, Health Care Administration April 2024

Canadore College, North Bay, Ontario, Canada | GPA: 3.71 / 4.0

Bachelor of Dental Surgery (BDS) May 2023

Dr. M.G.R. Medical University, Chennai, India | GPA: 3.5 / 4.0

PROFESSIONAL EXPERIENCE

Dentist and Practice Coordinator Nov 2025 – Present

KM Dental, Trichy, India

- Deliver evidence-based clinical care across two branches, including patient consultations, diagnosis, treatment planning, CBCT imaging interpretation, and dental radiography.
- Engage directly with patients and referring practitioners to communicate clinical findings, treatment rationale, and current scientific evidence informing oral-healthcare decisions.
- Lead patient-education and community-awareness initiatives, including the launch campaign for the new Thillai Nagar branch, translating clinical knowledge into accessible content for diverse audiences.
- Maintain clinical documentation and confidential patient records in line with privacy and regulatory standards, ensuring data integrity for follow-up, audit, and quality review.
- Coordinate appointment scheduling, inter-department communication, and clinical workflows across two branches to support efficient patient care delivery.

Dental Administrator and Dental Assistant June 2024 – Oct 2025

Haileybury Dental, Haileybury, Ontario, Canada

- Coordinated patient-care workflows in a Canadian dental practice, working alongside clinicians on case preparation, charting, and follow-up to support evidence-based treatment.
- Maintained confidential reports, correspondence, invoices, and patient records in Curve Dental practice management software, ensuring full compliance with PIPEDA and IPAC privacy standards.
- Supervised and trained new administrative and clinical staff on standard operating procedures, digital record systems, and regulatory compliance requirements.
- Managed insurance claims processing, billing reconciliation, and supply procurement, improving cost efficiency and documentation accuracy.

Compulsory Rotating Dental Internship March 2022 – March 2023

Rajas Dental College and Hospital, Tirunelveli, India

- Rotated across all major dental specialties, gaining structured clinical exposure to patient assessment, diagnosis, evidence-based treatment planning, and follow-up care.
- Reviewed clinical literature and applied current research evidence to inform treatment decisions across departments.
- Supported clinical scheduling and maintenance of treatment records in compliance with institutional standards.

VOLUNTEER AND LEADERSHIP EXPERIENCE

- Rotaract Club of Rajas Dental College, President (District 3212): Organized community dental camps and health-awareness programs reaching 500+ individuals; designed scientific education content for varied stakeholder groups; raised funds for accessibility equipment.
- Canadian Red Cross, Administrative Assistant: Managed front-desk operations, scheduled 50+ client rides monthly, and maintained records using CIMS software.
- One Kids Place, Recreational Therapy Assistant: Supported programs for children with special needs, including the Autism Camp and Home Alone Course.

SKILLS

Clinical and Scientific: Clinical assessment, treatment planning, evidence-based practice, dental radiography, CBCT interpretation, medical terminology, clinical documentation, scientific literature review.

Healthcare Software: Curve Dental, electronic health records (EHR), CIMS, dental imaging systems.

Regulatory and Compliance: PIPEDA, IPAC, healthcare privacy standards, records management, audit-ready documentation.

Productivity: Microsoft Office (Outlook, Excel, PowerPoint, Word), Google Workspace, Adobe Creative Suite.

Core Strengths: Scientific communication, stakeholder engagement, training and education, attention to detail, multitasking, confidentiality, integrity-driven decision making.

Languages: English, Tamil.