

DR. PRIYADHARSHINI SENTHILVEL

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WORK EXPERIENCE

Senior Associate **December 2025 – May 2026**
Sutherland Healthcare Solutions **Chennai**

- Reviewed and analyzed 50–55 international healthcare cases daily through evaluation of clinical documentation and treatment records.
- Assessed inpatient, outpatient, and day-care medical records while ensuring documentation accuracy and compliance with healthcare standards.
- Conducted quality reviews of clinical records, identifying documentation gaps and supporting timely issue resolution.
- Collaborated with multidisciplinary teams to maintain accurate healthcare records and support efficient operational workflows.

Deputy Manager **June 2023 - November 2025**
Star Health and Allied Insurance **Chennai**

- Reviewed and analyzed 50–60 complex medical records daily, evaluating clinical documentation, investigation reports, and treatment summaries to support healthcare decision-making.
- Performed comprehensive medical record quality reviews, ensuring documentation completeness, accuracy, and compliance with healthcare standards.
- Identified discrepancies and irregularities through detailed clinical documentation review, strengthening quality assurance and risk management processes.
- Coordinated with internal stakeholders to facilitate timely case resolution and maintain high standards of healthcare documentation.
- Maintained consistency, accuracy, and quality across high-volume healthcare cases while demonstrating strong analytical and problem-solving abilities.

EDUCATION

Master of Business Administration – Healthcare **April 2024 – March 2026**
Manipal Academy of Higher Education **Remote**

- CGPA – 8.7
- Capstone Project: Digital Health Interventions for Chronic Disease Management – Focused on Remote Patient Monitoring, Digital Health Adoption, Healthcare Data Analysis, and Patient Outcomes.

Bachelor of Dental Surgery **October 2017 – May 2023**
Asan Memorial Dental College and Hospital **Chennai**

- Total percentage – 72.83%

RESEARCH EXPERIENCE

Original research

Difficulties faced by fixed orthodontics patients in maintaining their oral hygiene **March 2023**
Asan Dental College and Hospital **Chennai**

- Conducted research involving 100 orthodontic patients, analyzed questionnaire data, interpreted findings, and generated evidence-based conclusions on oral hygiene challenges.

**Knowledge, Attitude and Practice of Diet and Wasting
Disease among Physical Fitness Enthusiasts
Asan Dental College and Hospital**

**March 2023
Chennai**

- Designed and analyzed a questionnaire-based study involving 100 participants, evaluating knowledge and practices related to nutrition and wasting disease using structured data analysis.

Poster Presentation

**The Effect of Sleep in Children with Early Childhood Caries
IDA MIDAS**

**December 2017
Chennai**

- Performed systematic literature review using PubMed and NCBI databases, critically appraised scientific evidence, synthesized findings, and presented evidence-based conclusions on sleep patterns and early childhood caries.

TECHNICAL SKILLS

- Microsoft Excel
- Microsoft Word
- Microsoft PowerPoint
- Clinical Documentation Review
- Medical Record Evaluation
- Research Methodology
- Report Documentation
- Regulatory Compliance
- Clinical Documentation Management
- Healthcare Operations

SOFT SKILLS

- Written & Verbal Communication
- Attention to Detail
- Critical Thinking
- Analytical Skills
- Time Management
- Quality Focus
- Organizational Skills

CERTIFICATIONS

- Healthcare Data Literacy – University of California, Davis (Coursera)
- Foundations of Public Health Practice – Imperial College London (Coursera)
- Digital Health Interventions / Digital Health Evaluation – Imperial College London (Coursera)
- The Social and Technical context of Health Informatics – Johns Hopkins University.

PROFESSIONAL DEVELOPMENT

**Professional Certification Program in Healthcare Analytics with AI (In Progress)
Key Learning Areas:**

- Microsoft Excel for Data Analytics
- SQL
- Power BI
- Python Fundamentals
- Healthcare Analytics
- Healthcare Information Systems (HIS/EHR)
- Healthcare Data Governance & Compliance
- Health Economics & Outcomes Research (HEOR)
- Healthcare Data Sources & Real-World Evidence (RWE)
- Business Communication & Capstone Project