



DR. MATHEW ABRAHAM

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SKILLS

TECHNICAL SKILLS:

- MS Office Suite & Figma
- Power BI & Minitab
- Jira & Python

INTERPERSONAL SKILLS:

- Team Collaboration
- Effective Communication
- Adaptability

STRENGTHS:

- Analytical Thinking
- Learning Agility
- Attention to Detail

ACHIEVEMENTS

Scholastic Achievements:

- CAT 2023 - 95.39 Percentile
- 1st Position - Poster Making Competition: *Recent Advances in Radiology* by GDCH, 2019
- Goa CET 2015 -
106th Rank (Med, Gen)
117th Rank (Engg, Gen)

Position of Responsibilities:

- Library Club Student Co-Ordinator (MBA HM 2nd year)
- Analytics Club Student Co-Ordinator (MBA HM 1st year)
- House captain (12th std)

PROJECTS

Hospital Waste Management AI Agent System (IBM-CSRBOX, 2025)

Led a team to develop an SDG 12 aligned multi-agent AI system for project-based learning program.

Department-wise Distribution and Insurance Financing Patterns in IPD cashless claims (Apollo Hospital)

Conducted a data analysis project and delivered a report containing operational suggestions and data visualization dashboard.

OTHER DETAILS

Date of Birth: 24/11/1997
Language: English, Hindi & Malayalam

A motivated individual with strong analytical and problem-solving skills, seeking to contribute to hospital operations by utilizing data-driven insights to strengthen service delivery and foster cross-functional coordination to enhance patient satisfaction, quality care and process excellence.

EXPERIENCE

2ND JULY 2026 – PRESENT

Senior Associate, **Visit Health, Noida**

Managed provider network & empanelment, hospital onboarding, dashboard request management & training, discount negotiations, reconciliation coordination & MIS tracking.

16TH MAY 2022 – 15TH MAY 2023

Junior Resident Dentist, **Goa Dental College and Hospital, Bambolim**

Clinical exposure (like performing alveoloplasty) in the OMFS OPD. At GMC, handled admission & discharge documentation including MLCs, sent cases for investigations/X-rays, documented medical orders for the OMFS ward & managed trauma cases in casualty.

INTERNSHIP

2ND MARCH 2026 – 19TH JUNE 2026

Product Analyst Intern, **Artem HealthTech, Ahmedabad**

Contributed across 10+ hospital modules, including clinical and billing. Supported requirement gathering from clinicians and hospital staff. Developed workflow diagrams, AS-IS/TO-BE process maps, and wireframes. Prepared product documentation (BRD, FRD, etc.), drafted user stories, and assisted in UAT. Collaborated with development, design, and implementation teams to ensure smooth delivery in hospital settings.

12TH MAY 2025 – 21ST JULY 2025

Credit Cell Intern, **Apollo Hospital, Bangalore**

Tracked outstanding cash flows for identify financial leakages. Processed 100+ insurance claims through a SaaS-based RCM system (including document review, raising queries for missing documentation, claim validation & submission), while coordinating with TPAs, billing, wards & MRD and retrieving records from HMIS & PACS.

EDUCATION

PG	MBA (Hospital and Health Management)	IIHMR University, Jaipur	2026
UG	BDS	GDCH, Bambolim	2022
XII	CBSE (Science)	Kendriya Vidyalaya, Bambolim	2015
X	CBSE	Kendriya Vidyalaya, Bambolim	2013

PARTICIPATIONS/CERTIFICATIONS

- Specialised Diploma in Health Insurance* by **Insurance Institute of India** in Oct 2025
- Introduction to Operations Management* by **The Open University** in September 2025
- Completed Building a HIPAA Compliance Program* by **LinkedIn Learning** in July 2025
- Qualified Global Level 1 ERM* by **Institute of Risk Management** in May 2025
- Earned NABH Digital Health Foundation Course* certificate by **NABH, QCI** in April 2025
- Obtained Six Sigma Yellow Belt* by **6sigmastudy** in Feb 2025