

DR.ANUSHIYA BDS

CLAIMS ADJUDICATOR

CONTACT

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- Ambattur, Chennai

CORE COMPETENCIES

- Medical Claims Adjudication
- Health Insurance Operations
- Quality Assurance & Audits
- Medical Coding & Billing
- Fraud, Waste & Abuse Detection
- Escalation Management
- Compliance & Documentation
- Negotiation
- MS Excel (PIVOT TABLE)

LANGUAGES

- English
- Tamil

CERTIFICATIONS

- PG Diploma in Pharmacovigilance & Clinical Research
- Basics of Medical Billing & Coding

PUBLICATION

- "Evaluating Students' Self-Confidence Levels in Oral and Maxillofacial Surgery" – Paripex: Indian Journal of Research



PROFESSIONAL SUMMARY

BDS graduate with experience in medical claims adjudication, health insurance operations, medical coding, and healthcare compliance. Skilled in claims review, policy interpretation, quality assurance, audit support, stakeholder communication, and claims process improvement. Strong analytical abilities with expertise in maintaining TAT, handling escalations, and ensuring accurate claim decisions in accordance with policy guidelines.



WORK EXPERIENCE

Star Health Insurance , Chennai Aug 2023 - Present
Deputy Manager - Claims

- Processed cashless claims according to policy guidelines.
- Evaluated medical necessity and policy coverage for claim adjudication.
- Ensured claim decisions complied with regulatory and company standards.
- Maintained turnaround time (TAT) targets and productivity metrics.
- Investigated claim discrepancies and potential fraud indicators.
- Coordinated with hospitals and healthcare providers to resolve escalations.
- Supported quality reviews and process improvement initiatives.

Radiant Dental care ,Chennai April 2023- Aug 2023
Duty Doctor

- Conduct patient examinations and treatment planning.
- Review diagnostic records and radiographs for clinical decision-making.
- Maintain accurate patient documentation and treatment records.
- Ensure adherence to healthcare quality standards and protocols.
- Provide patient education and treatment counseling.



EDUCATION

Bachelor of Dental Surgery (BDS)
Adhiparasakthi Dental College & Hospital
2017 – 2023 | 76%

Higher Secondary Certificate
Ideal Higher Secondary School
2015 – 2017 | 93%

SSLC
Pari Vallal Matriculation Higher Secondary School
2014 – 2015 | 98%