

PRATIKSHA KSHIRSAGAR



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Baner, Pune



EDUCATION

Bachelor of Dental Surgery (BDS)

Yogita Dental College and Hospital

Graduated: 2026



KEY SKILLS

- Customer Support & Assistance
- Effective Communication
- Complaint Resolution
- Active Listening
- Data Entry & Documentation
- Email and Chat Support
- MS Office
- Time Management
- Team Collaboration
- Adaptability and Flexibility



LANGUAGES

- English
- Hindi
- Marathi

PROFESSIONAL SUMMARY

Dedicated and customer-focused dental professional with strong communication, patient management, and problem-solving skills. Experienced in patient care, appointment coordination, complaint resolution, and maintaining positive patient relationships. Quick learner with excellent multitasking abilities and a commitment to delivering quality healthcare.

PROFESSIONAL EXPERIENCE

Associate Dentist

Dezy (Smile.in) Dental Clinic Chain

Present

- Providing comprehensive dental care and patient consultations.
- Managing patient appointments and treatment coordination.
- Assisting with restorative and preventive dental procedures.
- Ensuring patient satisfaction through effective communication and quality care.

Dental Intern

Yogita Dental College and Hospital

2025 – 2026

- Assisted in diagnosis and treatment planning.
- Performed routine dental procedures under supervision.
- Gained hands-on experience in restorative dentistry, oral surgery, periodontics, prosthodontics, and endodontics.
- Managed patient records and maintained infection control protocols.

WORK EXPERIENCE (KEY AREAS)

- Patient relationship management
- Appointment scheduling
- Patient communication
- Complaint resolution
- Patient record management
- Patient satisfaction management