

Shreya Santosh Aparna Mulay

MBA in Healthcare Management

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SUMMARY

MBA Healthcare Management graduate with internship experience in hospital administration and patient service operations. Skilled in communication, decision-making, coordination, and quality improvement. Eager to contribute to efficient and patient-focused healthcare delivery.

PROFESSIONAL EXPERIENCE

Trainee

07/2026 – 08/2026

Aparant Multispeciality Hospital

Chiplun , Maharashtra

- Observing and analyzing day to day hospital operations.
- Assisting in data collection , reporting and administrative activities.

Intern

05/2025 – 06/2025

Synergy Healthcare's Lifecare Hospital

Chiplun , Maharashtra

- Collected feedbacks from the patients.
- Assisted in staff training and induction programs .
- Day to day in hospital administration including patient flow, staffcoordination and resource allocation.

EDUCATION

MBA in Healthcare Management

2024 – 2026

Parul University

Vadodara, Gujarat

CGPA-7.5

Bachelor of Commerce (Management)

2020 – 2023

University of Mumbai

Mumbai, Maharashtra

CGPA – 8.6

SKILLS

- Communication
- Problem-solving
- Time Management
- Critical Thinking

CERTIFICATION

- Mental Health and wellbeing (NPTEL)
- Adolescent health : An holistic approach (NPTEL)
- Medical Law (NPTEL)
- Clinical research (Udemy)

PROJECTS

Patient experience and satisfaction with maternal and child health centers in Vadodara.

11/2025 – 04/2026

- Visited maternal and child health centers of Vadodara for collecting feedbacks from patients regarding services, infrastructure and other facilities.
- Detailed report was formed including data analysis, findings and suggestions.

A comprehensive study on healthcare sector as a vital service sector in the economy.

05/2025 – 10/2025

- Conducted a comprehensive analysis of the healthcare sector, focusing on its role as a service sector in the economy.
- Delivered a detailed report summarizing key findings, contributing to policy development and industry advancement

INTERESTS

Knowledge exploration | Reading books | Experimenting with ingredients.